GeTS

ACI Ocean

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What is ACI Ocean?

The Advance Commercial Information (ACI) program was introduced by the Canada Border Services Agency (CBSA) as a major part of the Customs Action Plan to better manage risks by effectively identifying health, safety and security threats at the border.

ACI Ocean requires cargo manifest data to be transmitted electronically before cargo is loaded at the origin port. Conveyance information is submitted before the arrival of the vessel into Canada.

Conveyance arrival information is submitted upon the arrival of the vessel at the port of destination in Canada. This application allows electronic submission of A6, A6A and freight forwarder supplementary (S10) and house bill data directly to CBSA.

How does it work?

For a carrier (MVOCC) or a freight forwarder (NVOCC) to get set up with ACI, it is a very simple and straight forward process:

1. Apply for a Canadian carrier code for ACI reporting purposes
2. Subscribe and complete the CBSA application online

Vessel Report Transmission Time Frame

ACI Ocean - Cargo, Supplementary and House Report Transmission Time Frames

Containerized Cargo	24 hours before loading
Break-bulk cargo	24 hours before loading
Bulk cargo	24 hours before loading
Empty marine containers	96 hours before loading

ACI Ocean - Cargo, Supplementary and House Report Transmission Time Frames (cargo loaded in the U.S.)

Containerized Cargo	24 hours before loading
Break-bulk cargo	24 hours before loading
Bulk cargo	24 hours before loading
Empty marine containers	4 hours before loading

Benefits

Secure Corporate Account	24/7 Customer Support
Securely file Marine cargo data electronically to CBSA	Access to 24-hour assistance 7 days a week via online, chat, or email

Multiple Plans & Connectivity Options	Streamlined & Easy-to-Use Application
Enjoy cost savings with our selection of plans that fit your organization	Enjoy efficiency and time savings with less data entry

Report Generation Capabilities	Advanced Integration Options
Quick eManifest preparation and responses with email and cell phone SMS notifications	Save time and money by filing directly to CBSA

Subscription options

WEB

Get convenient access anywhere with Internet connection. Reduce data entry with template creation. Receive instant responses from CBSA and CBP. Full audit trail and reporting capabilities.

eMANIFEST FILING SERVICE

Electronic processing of requests via fax or email. Confirmation of acceptance from CBSA and CBP by phone, email or SMS. Access to portal account for tracking submissions.

INTEGRATION

Electronic integration with in-house software systems. Support partial data transfer to web portal account for completion and submission to CBP.